

TEK07701 (SAP - 4 yrs)



Highlights

- Around 4+ years of extensive experience in SAP as an SAP SD consultant in SAP R/3.
- Expertise in SAP Sales and Distribution module and its integration with MM and FI/CO along with Implementation, rollouts, Development, testing and support projects.
- Exposure and understanding of various document types & their functionality required for SD.
- Diverse experience includes involvement in all aspects of Business process analysis, Gap analysis, System configuration, Testing, Documentation, End-user training, and Production support.
- Sales and Distribution (SD): Configured and customized Sales, Delivery, and Billing document types, Partner Determination, Output Determination, Credit Management.
- Knows pricing procedures: configured condition tables, condition types, access sequences, and pricing procedures for customer.
- Material Management (MM): Knowledge about SAP MM module basic P2P cycle. Well aware about shipping processes from delivery to PGI.
- Worked on Third Party sales process, IPO, MTO, and STO Process. Good understanding of intercompany pricing and billing procedures.
- Reasonable knowledge on Copying control, Contracts, scheduling agreement and Consignment stock process, debugging, IDOC process, User Exit, Batch job, Data uploading like LSMW.
- Expert resource for Invoice Correction Request, and Return Orders, Credit Memo, and Debit Memo.
- Extensive experience in preparing FS-functional specifications documents, programming specifications, user manuals for developments and enhancements.
- Proficient in analysing and translating business requirements to Functional requirements by achieving set targets. Interacting with end users right from collecting requirements to Production Support.
- Good analytical skills supported with Strong communication, presentation, team player and team leader skills experienced with conventional and ASAP methodology, highly motivated, goal-oriented team player with excellent communication skills along with configuration and application.
- Motivated individual with strong communication, interpersonal, learning and organizing skills matched with the ability to manage stress and time effectively
- Intercompany Sales Process, Third Party sales, IDOC process.
- Good exposure on SAP S/4 HANA.
- Experience in analyzing business specification documents, developing.
- Interacting with end users right from collecting requirements to Production Support.
- Also have a good experience in sap-retail,stos.
- Have a good knowledge in Master data , Rebates , sap/f&

Skills

Primary Skills

N/A

Secondary Skills

N/A

Other Skills

Item categories and schedule line categories.

- Basic Functions and configuration of Pricing, Revenue Account determination, Output determination, Partner determination, Free goods, BOM, Listing/Exclusion.
- Configured Order to Cash (OTC) Process, Consignment Sales, Make to Order process, STOs process.
- Intercompany Sales Process, Third Party sales, IDOC process.
- Understanding of SAP S/4 HANA.
- Interface with mobile applications Non-SAP to SAP
- Strong leadership & organizations skills
- Good presentation and facilitation skills Experience in SAP Sales and Distribution (SD) module and integration with FI, CO, and MM modules as a functional consultant.
- Extensive knowledge on order to cash (OTC) processes.
- Functional knowledge: Pre-sales activities such as inquiry and quotation, and major business activities such as Pricing, Billing, Shipping, Transportation, and Availability check (ATP),

Credit Management, and Partner Determination Output Determination.

- Experience in end to end SD configuration as per the business process improvement.
- Pricing Experience: Configuration of Condition Types, Condition Tables and Access Sequences, Determining and Maintaining Pricing Procedure, Creation of Condition Records, Special Pricing Functions such as Condition Exclusion and Analysis of Pricing.
- Billing Experience: Configured Billing Documents based on Billing Types and Item

Categories, Customized Invoices. Expert in integrating billing to Accounting and Controlling.

- Worked on Third party sales process and Stock transfer order process (STO).
- Credit and Risk Management: Sound knowledge in the configuration of Credit Control Area, Credit Data and Credit Groups. Direct experience of customizing Dynamic credit check process.
- Production support: experienced in unit testing, system integration testing and user acceptance testing and given Onsite training to End Users and Business Users and also involved in Hyper care support.
- Experience in data conversion using tools like EDI/IDOCs.
- Excellent communication, time management, and interpersonal skills.
- Pricing procedures, Order to cash, Consignment, Delivery.
- shipment, Return Processing, STO, Credit Management, Outputs, Billing, Intercompany Process, Third Party, Master data handling, LSMW, ATP, Account determination
- Integration requirement with other modules: FI, PP, MM,
- SAP SD, ABAP debugging, SAP MM and FI integration with SD.
- Designing, defining and assigning Enterprise structure in customization.
- Knowledge about all Master Data's in Sales and Distribution, sales process including all sales documents,

Development , Testing & Support

- Fixing the transaction data issue like Sales order, Delivery, PGI and Billing Documents.
- Providing support, service, recurring support activities related to sales and distribution modules.
- Solving End Users problem involved in areas like pricing, Master Data, consignment process, inter-company process and Issues related to billing document.
- Working on Special assignments for the future needs and developments.
- Managing Major and Minor changes and enhancements efficiently as per the business requirement
- Analyzing the errors, searching for root cause analysis and providing permanent solutions.
- Ability to work effectively under pressure with constantly changing priorities and deadlines.
- Updating the tickets time to time with the progress done on the problem so that the status of the ticket is communicated across the business and the respective leads.
- Monitoring ticket volumes and take appropriate action in case of Peak and low volumes.
- Resolving tickets and taking appropriate action based on priority of queries raised by client and end users within the stipulated SLA guidelines.
- Extensively worked on EDI IDOC (inbound, outbound, mapping with third party logistics

service providers' WM system, message type, segment extension, IDoc monitoring, posting)

- Working on demands and incidental tickets.
- Hands on Experience in ALE/IDOC and interfaces with SAP
- Resolution of EDI/IDOC for the inbound and outbound interfaces

- ALE/EDI/Idocs/Interfaces
 - Expertise in Shipment Planning, Route determination, Shipment and Shipping cost process.
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- Output Determination in delivery and billing process
 - Willing to work in different shifts
 - Possess good work ethics and communication skills.
 - Working as SAP SD tester to carried out testing from SFDC system to SAP
 - Worked on Change request raised through support process related to SD Module.
 - Define functional specifications for new Enhancements, Reports for the development team.
 - Developed new report to proactively monitor Customers orders against forecast.
 - Worked with EDI team in analyzing the various issues related to IDOC and its segments.
 - Involved various test scenarios like Unit Testing, Integration Testing, Regression testing & UAT.
 - Coordinating with the onsite team.
 - Monitoring, resolving SD issues & queries to support day-to-day operations.
 - On call support, writing functional specifications, preparation of change management form, getting approvals and moving changes through system landscape
 - Ability to handle all SD Tasks/Incidents independently
 - Monitor Incidents on a daily basis and ensure that resolution is within the agreed SLAs
 - Configure the system for any new business requirements or change in the existing processes
 - Prepared functional specifications for the ABAP team for any change in the existing development or for customizing new developments
 - Coordinated and worked closely with cross-functional team members
 - Aligned the day to day activities by adhering to the policies laid down in the organization
 - Worked with internal team to identify business issues, problems and/or enhancements and provide highly innovative and creative solutions to achieve quality and process improvements with available hardware, software, databases and peripherals.
 - Expertise in SD – (OTC Process, Sales Order, Delivery Documents, Billing Documents, Availability Check, Material Listing/Exclusion and Pricing concepts)
 - Expertise in understand the Ability to understand the landscape & architecture and Third Party or Legacy Systems and Integration.
 - Design configure and test SAP functional processes.
 - Expertise in SAP functional best practices are adhered to during Incident and Problem investigation and resolution.
 - Expertise in support of Major Incident Management (On-call) and timely resolution of Major Incidents.
 - Expertise in SAP functional best practices are adhered to during Incident and Problem investigation and resolution.

Support

- Daily batch job Monitoring and rerun the jobs which are a failure.
- Working on tickets created by Business and also working to prepare documentation on the new role out Projects
- Proficient in SD-related customizing of different Sales processes.
- Good knowledge of Third-party sales, Consignment Processes.
- Expert in Item category determination, Shipping Point Determination, Route Determination, Account Determination, and Partner Determination.
- Billing Experience: Configured Billing Documents based on Billing Types and integrated billing into Accounting

- Experience in change request management, incident management, in service now.
- Resolving issues according to the priorities P3 and P4 issues set by the Client.
- Working on daily ECC inbound and outbound queues monitoring
- Provide solutions to live Production issues in OTC.
- Working on creating jobs and job failures.
- Providing good support to refresh tasks in ECC.
- Fixing the issues related to Sales and Distribution custom reports as required by the Client.
- Knowledge transfer session on closed issues and subject knowledge to new team members by replicating the scenarios.
- Updating the Tickets from time to time with the progress done on the problems so that the status of the Tickets is communicated across the business and the respective leads.
- Provide solutions to live Production issues in OTC.
- Providing good support to refresh tasks in ECC.
- Working with a technical consultant for technical development issues.
- Daily working on customized reports for sales orders and delivery.
- Good understanding of the stock allocation process in both systems.
- Working on new enhancements Requested by user.
- Discussion with the key users for any issue clarification.
- Provided weekly issues reports in meetings.

Implementation & Support

- Define business process requirements, preparation of scope of SAP Sales and Distribution. As per Business process blue prints (AS-IS (existing system), TOBE (How the system should be)).
- Map the client business requirements, processes and objective; develop necessary modifications to satisfy client's needs.
- Support clients in the selection, implementation, and support of specific SAP modules. This role uses consulting skills, business knowledge, and SAP solution expertise to effectively integrate SAP technology into the client's business environment in order to achieve client expected business results.
- Created training documents and conducted training sessions for business users.
- Responsible for on call to handle priority incidents and resolve it within short SLA. Given KT to end users and prepared user manual for the same.
- Have been part of production support which includes acknowledging tickets, updating and communicating daily with users with solution for the issues.
- Preparing Presentation, presenting the same and signing the BBP.
- Detailed Planning & Scheduling of various phases of the project for SD module Realizing the system in line with business blue print
- Finalizing the test plan & monitoring the integration testing
- Review & validation of master data/open items / balances for upload
- Configuration of complete SAP SD related document type like sales document type, delivery documents types, billing document types, item categories derived from standard SAP document types to meet client requirements
- Configuration of pricing procedure: condition tables, condition types, access sequences, and pricing procedures for customer and sales documents and maintaining condition records as per client's business requirement.
- Developed FSDs for Custom Enhancements, Reports, Forms & Interface to meet business requirement. Involved right from gathering requirement from business, written FS's, Closely worked ABAP developers during development, testing across all the system, Preparing end user documents about these new developments, providing KT to Business end users, Cutover activities & etc.
- Configured Order to Cash, Rush Order, Cash sales and Credit Management (Dynamic).
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- Configured the determinations such as Item category, Shipping point and Storage location.
- Specific SAP skills include Implementation as per ASAP methodology.
- Interacting with key user's right from collecting requirements until Hyper care Support.

Awards

N/A