

## TEK012273 (SAP - 5 + Year)

MBA

## Highlights

- Dedicated passionate professional with Good Experience in SAP SD with 3 AMS, and 1 Implementation projects.
- Expertise in order management, delivery, shipping, billing relevant client-specific Business processes, and ABAP concepts and usage.
- Pivotal in Incorporating the OTC life cycles and hands-on experience in incident, Change, and problem management processes as defined by ITIL.
- Adept in information sharing, Integration Modules, Interface documents, configuring Pricing procedures, and handling business requirements.
- An effective communicator with multi-tasking ability, good work ethic, analytical, Collaborative, communication, problem-solving and interpersonal skills

## Skills

## Primary Skills

- ABAP
- OTC (Order-to-Cash)
- SAP Sales and Distribution

## Secondary Skills

- IDOC
- S4 HANA
- SAP MM

## Other Skills

- **Operating Systems** : Windows, Mac OS X.
- **ERP Skills** : SAP SD ECC 6, SAP S4 HANA.
- **Verticals** : Consumer Goods, Food & Beverages, E-Commerce.
- **Project Tools** : ServiceNow, HP, SAP Solman transaction monitor and Rev-Trac

## SAP SD Skills :

- Defining and assigning enterprise structure in IMG level.
- Define and assign partner determination procedure.
- Having good knowledge on Sales Document types, Item Categories, Schedule line Categories.
- Experienced on various documents in sales and distribution like Inquiries, Quotations, Sales orders, Return orders, Deliveries and Billing Documents.
- Experienced in configuration of pricing procedure by defining condition tables, access sequence, and condition types and condition records as per business requirement.
- Experienced on Output determination, Text determination process.
- Experienced in configuration of copying controls, free goods and BOM process.
- Experienced in configuration of third party sales, stock transport order process, consignment process and IPO process.
- Understanding on the integration with other modules like: MM, FI, CO & PP.
- Experienced in interface documents : ALE/ EDI-IDOC.
- Experienced on Logistics Execution like Shipment, Shipment Costing, Leg Determination, Route determination, Delivery & Transportation.
- Reporting Tools- SAP Query, Quick views.
- Good Exposure on LTMC for uploading the Master Data from SAP ECC to S/4 Hana.
- Knowledge on Configuration of Business Partner in S4 Hana.
- Good Exposure on Configured BRF+ for Billing Output Types.
- Good Exposure on SAP FIORI launch pad by creating Groups for User Interface

## Projects

## **Project - 1 (22 months)**

### **Role and Responsibilities :**

#### **Production Support**

- Worked on OTC production support
- Interacting with business users to understand the business requirements.
- Created Enhancements for changes related to order management.
- Working on Priority Incidents to save SLA as per the business agreement.
- Attending CAB meetings when changes moved to production system.
- Created problem tickets for permanent solution to avoid facing issues to the business users.
- Monitored the Control-M Jobs.
- Interacting with other modules like MM/FI if required.
- Connected with ABAP team if any Technical help required on customized programs and SD Functionalities.
- Attending daily stand up calls to discuss on new challenges

## **Project - 2 (21 months)**

### **Role and Responsibilities :**

#### **Production Support**

- Involved in Project Transition for Russia, Ireland sectors.
- Production support for OTC, Complaints and CRs.
- Interacting with users and understanding requirements.
- Worked on complaints like Returns Credit and Debit Memo Requests.
- Providing the solution to the users generated errors on various Tickets- like pricing, Sales, Delivery and Billing as per SLA.
- Attending the project status calls and CAB meetings.
- Monitoring the IDOCS as per Weekly scheduled Time

## **Project - 3 (20 months)**

### **Role and Responsibilities :**

#### **Support and GST Implementation**

- Initially Worked on Production support and later Work for GST Implementation to India Region.
- Involved from BBP phase to identifying requirements to be mapped into SAP.
- Configured New Tax pricing procedure and maintaining condition records for (Central Tax, State Tax, Union Territory and Integrated goods and services Tax)
- Worked in the Master data changes like (GSTIN, HSN Code) for GST specification.
- Worked in configuration of Credit management and Third party Sales.
- Worked in the interfaces with different JAVA tools like (CTBS, ITBS and INSTA)
- Worked in testing and run the OTC cycles.
- Prepared user manual documents and presentations.
- Knowledge transfer as part of project transition