



TEK0984 (PTC - Windchill - 6 yrs)

■ Bachelor of Engineering

Highlights

- Strong knowledge of CAD, BOM and Change Management.
- Deriving Test Scenarios, Documenting Test Cases and Collecting Test Data for Functional Testing
- Understanding and Analyzing Test Requirements
- Contribution to Test Plan Documentation
- Experience in all Engineering core domains (Manufacturing, Quality & Design) and now gaining exposure in IT domain
- A Nimble Learner Actively learning through experimentation when tackling new problems, using both successes and failures as learning opportunities
- Action Oriented Taking on new opportunities and tough challenges with a sense of urgency, high energy, and enthusiasm
- Ability to thrive in a dynamic environment and work with minimal supervision while delivering on action items in a timely fashion

Skills

Primary Skills

- BOM Management
- Configuration Management
- Windchill DBA
- Windchill Testing
- CAD Management
- Performance Tuning
- Windchill Support
- Change Management
- Windchill Business Admin
- Windchill System Admin

Secondary Skills

- Windchill Customization
- Windchill Migration
- Windchill Upgrade

Other Skills

Java, Windchill, GitLab - Basics, Jira, MS Office

Projects

Associate IT Consultant - Manufacturing Industry

Autodesk products : Service requests and Incident management, License management & Noncompliance activities (APAC, EMEA & AMER)

- Knowledge of CAD integrations with Windchill and drive customer facing activities with innovative and smart approach
- Windchill - Creo Implementation & Support in CAD Data Management

- PDM - User access Management & Incident Management
- Provide efficient, high quality technical support services to ensure timely response to queries, resolution of problems, and reporting/escalation of unresolved issues.
- Hosting Standup calls & Weekly status calls
- Preparing KBA's (Knowledge Base Articles) for known and repetitive issues
- Collaborating with global service leads to ensure the highest level of professional services for all of global Services stakeholders worldwide

Senior Support Engineer - Manufacturing Industry

- Strong knowledge of CAD, BOM and Change Management.
- Deriving Test Scenarios, Documenting Test Cases and Collecting Test Data for Functional Testing
- Understanding and Analyzing Test Requirements
- Contribution to Test Plan Documentation
- Own, analyze and resolve issues (Ticket handling - ServiceNow)
- Thoroughly following defined process for delivery as applicable for the team with higher customer satisfaction and Quality
- Supporting end users in Windchill – Creo Integrations
- Supporting end users in Creo – Crash issues
- Taking part in Windchill deployment review meetings
- Good Knowledge in Business administration (Lifecycle, OIR & Workflows)
- Working with Type & Attribute management
- Closely monitoring Windchill System issues and following about them with RCA team to get the solution
- Strong ability to work independently and effectively as a team across global hubs, and maintain a highly collaborative , transparent effort
- Preparation of dashboard report in weekly basis which is being presented to senior management

Senior Associate Consultant

- Tester with full system development lifecycle experience, including designing, developing and implementing test plans, test cases and test processes fueling swift corrective actions, significant cost savings and fault-free audits.
- Accustomed to working in complex, project-based environments. Multifaceted experience in software testing, Simple configurations and customizations , System integration testing and user-acceptance testing
- Serve as a key member of software development team as the lead QA tester on development projects for TKE
- Leading a team size of two and guiding them in executing the test cases in JIRA
- Requirements Gathering
- Preparation of Functional specification and solution specification document
- Work with development team to create test plans for enhancements and fixes on applications
- Document software product defects and track it to closure
- Preparation of dashboard report in weekly basis which is being presented to senior management

Awards

- 5S Champion in TAFE (2018 Q1)
- Best Performer award - KONE IT India - 2019 Q2
- Six Sigma Green belt certified