

TEK09928 (Dynamics AX functional - 6 + Year) MBA

Highlights

- Certified Microsoft Dynamics Functional Consultant (D365 F&O)
- Confident, honest, and professional with a go-getter attitude, worked in challenging environments while ensuring the timely delivery of solutions.
- Worked on various products and versions of Microsoft Dynamics for both national & international clients.
- Possess excellent business understanding skills with open-mindedness and willingness to accept challenges.
- Expertise in business requirements gathering from customers, and mapping complex business activities in the below business areas
- Procurement and Sourcing
- Product information management
- Inventory management and costing
- Sales & Marketing
- Human resource & user configurations
- Finance and posting profiles
- Integrations if required

Skills

Primary Skills

- D365

Secondary Skills

- MS Dynamics AX 2012 (R2 & R3)

Other Skills

- Worked on multiple products and versions of Microsoft Dynamics
- Dynamics 365 for Finance and Operations
- Dynamics 365 for Business Central
- Microsoft Dynamics Ax 2012, and Microsoft Dynamics NAV

Projects

Project - 1 - IT Industry (23 months)

Roles and Responsibilities:

- D365 Finance and Operations functional consultant for the Supply chain management.
- Working with the team to plan and schedule the delivery of tickets, monitoring activities and CRs on time and without breaching SLAs
- SNOW ticketing handling and AX problem-solving abilities.
- Handled and completed the CRs as per business needs. Proposed and prepared FDD as per business requirements and AX functionalities.

- Proposed ideas to customize the AX application for the business that would support reducing SR/incidents related to the SCM stream.
- Risk analysis on the Open delivery orders during year-end, to close orders asap and meet the sales target.
- Extended the shift under the project's requirements and helped deliver urgent cases.
- Flexible in managing work hours following the project requirement
- Led the team and business to meet the sales target of One Billion by taking Ownership of open orders and distributing them to respective stakeholders line internal and 3PL integration team to act upon them in time.

Project - 2 - IT Industry (50 months)

Roles and Responsibilities:

- Demonstrated Microsoft Dynamics ERP product to existing and prospective clients.
- Conducted System/Product Walkthroughs for clients.
- Leading, Training, and Mentorship of Junior Employees(Associate Consultant/Freshers).
- Gathered the requirements from Stakeholders and implemented D365 F&O and D365 BC.
- Documented business processes at different stages of project implementation.

Project - 3 - IT Industry (41 months)

Roles and Responsibilities:

- AS-IS study for understanding existing business processes and documented business and workflow diagrams.
- Configured and provided training to key and end users.
- Handled customer support in resolving their support-related queries.
- Customized the system to suit the client requirements and preparation of Task Orders.

Project - 4 - IT Industry (21 months)

Roles and Responsibilities:

- Working with the team to plan and schedule the delivery of tickets, monitoring activities and CRs on time and without breaching SLAs
- SNOW ticketing handling and AX problem-solving abilities.
- Handled and completed the CRs in accordance with business needs. Proposed and prepared FDD as per business requirements and AX functionalities.
- Proposed ideas to customize the AX application for the business that would support the aim to reduce SR/incidents related to the SCM stream.
- Extended the shift in accordance with the requirements of the project and helped deliver urgent cases.
- Flexible in managing work hours in accordance with the project requirement.

Project - 5 - IT Industry (7 months)

Roles and Responsibilities:

- Gathered requirements.
- Prepared FRD.
- Setup update in a demo environment.
- FRD demo with required process.
- Fit-Gap analysis.
- Setup UAT environment and tested multiple scenarios.

- Trained users (UAT).

Project - 6 - IT Industry (19 months)

Roles and Responsibilities:

- Gathered requirements (on-site and virtual) with respective stakeholders.
- Updated setup in a demo environment, along with a pilot session for stakeholders.
- Prepared FRD and provided a demo of the company's required process.
- Analyzed Fit-Gap statement.
- Coordinated with the technical team for the development of functionalities in UAT server.
- UAT environment setup and tested multiple scenarios.
- Provided training to users (UAT sessions).
- Go-live activities - Uploaded masters to the Production server

Project - 7 - IT Industry (38 months)

Roles and Responsibilities:

- Share Register module
- Resourcing module
- Payroll (advance customizations)
- Vendor Portal.

Project - 8 - IT Industry (30 months)

Roles and Responsibilities:

- Prepared FDD documents.
- Tested multiple scenarios and prepared test cases.
- Prepared user manuals.
- Coordinated with the technical team for the development of functionalities.
- Updated status in sprint meeting and DevOps tools for tested scenarios and work done.

Awards

- Manufacturing Industry - Pre-sales demo and gathered requirements for Finance, Trade, and logistics modules for NAV 2016 India.
- Insurance Industry – Discussed and analysed Business Requirement Solution and comparison analysis of Dynamics 365 F&O vs BC.
- Microsoft Dynamics 365 Supply Chain Management Functional Consultant (MB-330) (2024)
- Microsoft Certified Professional (2014)