# TEKNIKOZ



## TEK09569 (RPA Development - 9 + Year)

### **Highlights**

- Having overall 9+ years of Texperience, working as RPA Manager & Solution Technical Architect in Application development.
- 9+ years of experience in RoboticProcess Automation(RPA) using RPA tools.
- 9+ years of experience inbusiness Process Automation using Fusion BPM.
- Responsible forinterfacing with stakeholders andgetting Architecture Sign off.
- Responsible fortroubleshooting and assisting project team(s) in resolving critical technical issues.
- Establishtechnical frameworks and reusable assets for adoption across engagements.
- Assess automationopportunities from a technical perspective and provide a solution.
- Responsible for creating Sow after assessment.
- Responsible for creating effortestimation of any automation task.
- Responsible for creating a query documentbased on RFP.
- Responsible for creating POCsfor expressing ideas.
- Experienced in building Automation Anywhere Processes and Business Objectsfor various business systems.
- Expertiseinusing RPA (Robotics Process Automation) features andworkedextensively with AutomationAnywhere tocreate Bots and Automation of repetitive task.
- Extensive experience in Designing, Configuring, Development, Fine-tune & Performance optimization of applications and delivering a variety of complex Web&Windows-basedapplication.
- Extensively workedondebugging application forfixing bugs and Production support.
- Strong skillsin software development,testing, designing and communicating Coding considering long-term portability,packaging,maintenance and support
- Goodknowledge of agile methodology.
- Experience to handlemultiple projects at the same time and can balance and prioritize multiple tasks.
- Experienceinstaging anddeploying the automation solutioninto the test and live environments.
- EffortEstimation forChange Requestsmanagement
- Team managementandTeam coordination onall technical aspects.
- Managing the deliveries on DEV/UAT/Prod environments. Responsible for UAT.
- Coordination with operation team on deployments.
- Overall responsibilities for project deliveries on time and answerable for that.
- Travel totechnology partnerlocationsfor technical workshops and ssue escalation and management.
- SupportPR-sale activities and provide technical solutions to stakeholders.
- Evaluate RPA Platforms and provide recommendations.
- Conductinterviews,technology awareness sessions.
- The trainprojectteam(s) in adopting re usability and bestarchitectural, design and coding practices.
- Coordinate andparticipate instructured peer reviews and walkthrough
- Conductinternal platform training programs
- Experience of Telecom, Insurance, banking, Health domain for Aetna and CIGNA.

### Skills

#### **Primary Skills**

• HTML

JavaScript

#### Secondary Skills

Blue Prism
 UiPath

#### **Other Skills**

#### Software Skills:

- RoboticProcess Automation (RPA),
- Automation Anywhere,Blue prism
- UiPath,
- Testing,
- asp.net,
- python,
- SQL,
- MongoDB,
- <u>sap</u>,
- Trello,
- Jira,
- Agile,
- Excel,
- Black belt six-sigma,
- VBScript,
- MS office.
- Oracle,
- MySQL,
- Mongo dB,
- Crm,
- People Soft,
- Trello,
- Share point,
- C, C++,
- ASP.NET,
- (Automation Anywhere11&UI PATH andBlue prism 6.3),
- Python
- ,networking Windows (7,8,10)
- Microsoft azure,
- DynamicCRM,
- Salesforce,
- Jira,
- Al,
- Botcity,
- PMP

#### **RPA Tools:**

- AA
- AI,
- PMP,
- SIXSIGMA,BOTCITY,
- UiPath,
- Blue Prism,
- Java

### **Projects**

#### Project - 1

- Claims pend FCOM when the financial comment indicator displays "View Financial Comment Displays in the claim remark/comments.
- Review Contract comments and processes the claim according to the comments.
- The bot will run periodically and login into the RUMBA application and select a pend code from Claim process screen.

• The bot will perform several actions on the claim and will release the fund to the participant o Member.

### Project - 2 - Any Other

• BRGS(Ambulance Claims) captures ambulance claimswhen pricing claims using Burgess

### Project - 3

#### **Roles and Responsibilities :**

- ?Responsible forinterface with stakeholders andgetArchitecture Signoff .
- Responsible fortroubleshooting and assist project team(s) in resolving critical technical issues.
- Establishtechnical frameworks and reusable assets for adoption across engagements.
- Assess automationopportunity from a technical perspective and provide a solution.
- Responsible for creating Sow after assessment.
- Responsible for creating effort estimation of any automation task.
- Responsible for creating a query documentbasedon RFP.
- Responsible for creating POCsfor expressing ideas.
- Experienced inbuilding Automation Anywhere Processes and Business Objects for various business systems.
- Expertise inusing RPA (Robotics Process Automation) features andworked extensively with AutomationAnywhere tocreate Bots and Automation of repetitive task.?

### Project - 4 (6 months)

#### **Roles and Responsibilities :**

- Provide a new solution to meet the annuity processing needs of insurance carriers hit hard by heightened regulatory scrutiny, competition, and shrinking margins.
- Both objectives were met through the provision of a low-cost, fully integrated annuity processing solution with a focus on meeting regulatory and compliance requirements and addressing customer needs
- The introduction of se2 provided an entirely new processing solution to the insurance industry that relieves carriers of the processing burden, lowers costs and meets all regulatory compliance needs.)
- KWZ:Provide a new solution tomeet the annuity processing needs of insurance carriers hit hardby heightened regulatory scrutiny, competition, and shrinking margins.
- Responsibilities:-
- Analyzed business requirements, functional specs. Designed, Developed and Executedset of test cases to
  validate the functionality of the application. Perform User Interface, Integration, System and Regression
  Testing. Created automation scriptusing Selenium and Selenium Web driver. Worked on Hybrid Framework
  using Selenium Web Driver. Executed test scripts using Selenium Web Driver. Defect Tracking and Defect
  Logging using JIRA. Attended daily scrum calls.

### Project - 5

#### Roles and Responsibilities :

- Description: It is a hospitality-based project. It's a data entry project
- Responsibilities:-
- Design, develop and deploy Robotics Process Automation (RPA) solutions.
- Experience in programming in VB or.Net.
- Expertin developing components those facilities business validations, database/web service interactions.
- Strong problem solving and analytical skill around-
- Configuring bots, object using workflow principles, solving day-to-day technical issues while running

bots, managing version control and botlog aggregation

- Develop and test cases with strong emphasis on using code to solve technical challenges and shorten the test cycle through automation.
- Estimate test efforts, analyses, communicate test results, andparticipate in day-to- day QA Activities.
- Company's performance and scalability testing efforts and improve the test frameworks, tools and technologies used by the organization tomaintain a high-quality bar.
- This canalso include writing specialized testing toolsforoursoftware platform.
- Development, Test and Product Managementto design and implement test and validation strategies.
- Execute and manage test cases and results; report on test and defect metrics.
- Troubleshootautomated testscenarios across oursystems. Contribute torobust, scalable.

### Project - 6

#### **Roles and Responsibilities :**

- Advance Requests Any advance payment request is received via email hence a PDF copy of the email is attached to the payment request in SAP as a supporting documentation Adjustments – Any adjustments entries posted on vendor account has to be supported hence necessary approvals & email communication is attached in SAP as a PDF copy.
- The STN (stock TransferNote) creationfor KandlaPorttoKandlaPlant; Kandla port to Rajpura plant by road transport Process is operated by SSC –OTC Bunge Mohali team and owned by RKM India Team.
- The team receives the Parcel and Bill of entr information from RKM India team andtransporter wise details along with the bill o entry (BEnumber) from port Surveyor.
- Once requestisreceived by the SSC team, the person incharge creates the tanker wis dispatch details will include delivery number along with invoice number against each tanke entry and sendthe invoice PDFsto the portsurveyor.
- Team updates the maste tracker and process the request based on the request details and then send the updated master tracker to the respective senderID's.
- Experience in programming in VB or.Net.
- Expertindeveloping componentsthose facilities business validations

### Project - 7

#### **Roles and Responsibilities :**

- Digital Marketer Bot has two skills Campaign management and Social media platform management. Campaign means posting an ad – via Google Ad Words or Facebook Ads.
- This bot also keeps track of campaign performance Formanaging social media platforms, this bot can post articles on platforms like Linked In, Facebook, Twitter etc. – Read comments – ConductSentiment Analysis of comments – Track followers, subscribers and generate reports
- Skills:Campaign Management, Managing Social Media Platforms
- Responsibilities: -
- Experience inprogramming inVB or.Net.
- Expertindeveloping components hose facilities business validations, database/web service interactions
- Strong problem solving and analyticalskill around-
- Configuring bots, object using workflow principles, solving day-to-day technical issues while running bots, managing version control and bot log aggregation.
- Develop and test cases with a strong emphasis on using code to solve technical challenges and shorten the test cycle throughautomation.
- Estimate test efforts, analyses, communicate test results, and participate in day-to-day QA Activities.
- Add to our company's performance and scalability testing efforts and improve the testframeworks, tools and technologies used by the organization to maintain a high-quality bar.
- This can also include writing specialized testing tools for our software platform. Work with Development, Test and Product Management to design and implement test and validation strategies.

- Execute and manage test cases and results; report on test and defect metrics.
- Create, execute andtroubleshoot automated testscenarios across our systems. Contribute torobust, scalable.

### **Awards**

- Program Manager/Master//Advanced Certified with RoboticProcess Automation
- Certified with MicrosoftDevops Certification Certified with ASP.NET
- Certified with SIX SIGMA, LEAN, GREEN, BLACKBELT
- Certified with PMP
- · Certified with Scrum Master
- Certified with AWS, PYTHON, ARTIFICIAL INTELLIGENCE, BOTCITY
- Received outperforming team awardfor Program DeliveryProjectdelivery team
- Received certificate of appreciation for efforts and contribution towards implementing automation
- forArtificialIntelligenceAutomationRPA Insurance projectfor Se2 Company Certified DM/ PM &Master/Adv. AWS/Azure/Al/Automation/IT