

**TEK0937 (PTC - Windchill - 5 + Year)**

■ Masters of Engineering - Computer Science

Highlights

- Experience in PTC Windchill and business configuration, End User support.
- Experience in Creo 4.0, Creo 7.0.4, Windchill, Product Lifecycle Management (PLM), Work Group Manager (WGM)
- Resolving/Trouble shooting customer's configuration and functional issues in Windchill PDMLink
- Report generation using Altair License Monitoring tool
- Worked with Business partners to understand requirements and eventually implement new functionalities and enhancements
- Experience on Linux and maintenance of Windchill servers.

Skills

Primary Skills

- Advanced Java
- CAD Management
- Core Java
- Windchill PDMLink

Secondary Skills

- BOM Management
- Change Management
- Configuration Management
- Windchill Workflow

Other Skills

- **Programming:** C, Python, Java, JavaScript, Shell Scripting
- **CAD and PLM Tools:** Creo Parametric/Pro-E, Siemens NX, Catia, Windchill PDMLink, Teamcenter
- **Databases:** MySQL, Oracle DB, MS SQL Server
- **Other Tools:** Git, Altair License Monitoring, Lean Six sigma, Project Management, Finite Element Analysis,
- Engineering Change Management
- Manufacturing Bill of Materials (mBOM)
- Engineering Bill of Materials (eBOM)
- Product Lifecycle Management (PLM)
- Change Management
- Cross-Functional Collaboration
- Inventory Management
- Process Documentation
- Technical Compatibility
- Manufacturing Deviations
- ERP and MES Systems
- Ro-host Activities and Server Maintenance

Projects

GATES Corporation, Hitachi Energy - Manufacturing Industry (12 months)

Designation: Associate IT consultant

Software : Windchill PDMLink, PTC Windchill Work Group Manager (WGM), Creo parametric 4.0

Responsibilities

- Lead a team with 5 members for Windchill End user support and Business Administration.
- Responsible for all support related activities in the project including backend server maintenance.
- SPOC for maintaining Windchill servers for GATES corporation
- Provisioning and De provisioning of Users in the Organization and enabling them using SQL.
- Solving issues related to CAD Worker issues.
- Troubleshooting issues in Creo Parametric, PTC Windchill PDMLink part management and dealing with workflow modules.
- Creation of Engineering Change Request (ECR)/Engineering Change Notice (ECN)
- Resolving issues related to publishing of parts to downstream

TE Connectivity, Switzerland - Manufacturing Industry (31 months)

Designation: Senior CAD-Windchill Analyst

Software : Windchill PDMLink, Product Lifecycle Management (PLM), PTCWindchillWork Group Manager (WGM), Creo Parametric, Creoview, Mathcad, Minitab, Solid works, AutoCAD

Responsibilities

- Windchill End user support and Business Configuration.
- Resolved Incidents and Request Items and initiated operational improvements resulting in the best client service for Windchill PDMLink, Windchill Work Group Manager.
- Very good understanding of Creo Parametric, PTC Windchill PDMLink part management and workflow modules.
- Worked on many functional issues in Creo, AutoCAD, Minitab applications.
- Helped clients resolve check in, check out issues and resolved Promotion requests' related issues in PDMLink.
- Solving issues related to Vaulting and Replication.
- Worked on many Client-specific configurations and customizations with Vendors successfully implement the changes/updates required in Windchill.
- Co-ordination with Development team for the enhancements and update implementations into the DEV, QA and Production environments in PDMLink.
- Prepared project documents and generated reports using Altair License Monitoring tool
- As a part of daily operations, led daily standup calls for any bottlenecks, feedbacks overviews
- Part of Continuous Improvement program for Client's business improvement and workflows
- Experienced in supporting all the shifts covering EMEA, APAC, US time zones.