## **TEK**06829  (Dynamics AX functional - 17 + Year)
📘 MCA - Computer Science

## Highlights

- Seasoned IT professional with 17 years of experience & expertise in MSD AX/D365 SCM SME, AX QA, Operations, Project Manager, experienced in collaborating with many cultures and vendors, and managed multiple-application projects from initiation to closure.
- 10 Years of expertise with ERP Applications and as Test Architect, which includes.
- 5 Years as D365 SCM Principal Lead Consultant in domain- MES, FMCG Beverages, Logistics & Warehousing
- 4 Years as Business integration Manager in the AX 2009/2012 (Domain -Transit, Retail), and 1 year on CRM/CE
- Test Architect experience (Automation & Performance) in the domains- Telecom, Transit, ERP, Healthcare, Insurance
- 6 Years of Project Manager experience in managing the software development process projects
- Customer location experience (Canada PRESTO, and Unilever Bangalore) and managing expectations directly.
- Expertise with a range of tools and technologies, and solid core competency
- Extensive experience in Industry vertical knowledge in ERP Business Processes- FMCG Beverages, MES, Logistics, WH operations Implementations
- Full lifecycle with Customization and #3 Support projects Hands on
- Customization & Configure, Integrations (Devices & Routebuilder), Migration (Data, SAP to D365) Artifacts
- BRD, FDD, Fit/Gap Analysis, System mappings, CR, decks, demos, user training manuals Demos & Training
- Conducted CRP, Contribution to Technical analysis & performed feasibility study as a PO & SME
- Experience in D365 setup, Configuring and managing the manufacturing & Logistics environment according to the customer needs. Advanced Warehouse
- Perform WH processes Mapping (In/Out bound, Stock Operations), Storage dimensions, Locations (Format, Profile, Types, directives), License plate, Reservation hierarchy, Mobile device integration, Wave Process method and Templates (Wave & work) Inventory
- Perform inventory closings, Journals (Movement, Adjustment, Transfer, item arrival, counting), Item model groups, Stocked product, Physical & Financial available Sales & Marketing
- Sales order Creation, Sales Agreement, Charges (Auto & Automatic), Order to Cash Product Information
- Create products, Product master, variants, dimensions (Storage & Tracking), Product life cycle status Quality Control
- Performed inspection, Item Sampling, manage Orders (Quality & Quarantine) and Quarantine WH Procurement & sourcing
- Purchase order creation, Purchase Requisition, Agreements (Trade & Purchase), P2P Master Planning
- Planning Optimization, Coverage Code, Demand Forecasting, Master Production Scheduling Production Control
- Production Floors and Stages (Top: Create, estimate, Release, Shop: Start, Report as Finished, End) Other Modules
- Service Management, System Administration, DIXF Services, Accounts payable, Accounts receivable
- Extensive experience in Project Management, Principal Consultant and Test Architect Project Deliverables
- Demonstrated Project goals, objectives, SOW, Matrix (Plan, Schedule, budgets, Estimation, Resource allocation, Risk Register), Execution, and Conducting quality Audits Test Artifacts
- Defined Test Strategies, Plan, Execution & Closure Report, Matrix (Coverage, Execution, Defects) Communication
- Daily Cadence, Weekly Progress Report, Monthly Governance & Quarterly review meetings Continuous Improvement • Test process, Competence framework, Continuous Integration and Delivery
- Reduced test cycle by increasing automation execution Process Improvement

- Increase efficiency, reduce costs, and improve the quality (Methodologies, DevOps, Code reviews, Quality assurance, Documentation, recommend best practices, & changes in technology) Value Adds Proposals
- Build a positive relationship with customer, ensuring a source of steady revenue with Value adds Testing
- SIT, PAT, UAT, Device integrations, Data migration, API, Performance (LR), Automation-POM & BDD
- Machines learning and AI algorithms, validating ML Model, schemes, and firmware Tools
- Quality Center, TFS, MTM, JIRA/Confluence, GitLab, Maven, Jenkins, Azure DevOps, ServiceNow Methodologies
- SDLC Waterfall, Agile Framework (Scrum, Kanban, Shift-Left QA Life cycle), Structured, Azure DevOps
- Develop Agile ceremonies such as Project Planning, Product Road Map, Release Planning, and Sprint (Planning, Execution, Review, Backlog Grooming, and Retrospective)

## Skills

### Primary Skills

- D365

### Secondary Skills

- MS Dynamics AX 2012 (R2 & R3)

## Projects

## Project - 1 - IT Industry (5 months)

### Roles and Responsibilities:

- Product information, Sales & Marketing, Inventory, System administration, Transport management, Warehouse
- Perform WH processes Mapping (In/Out bound, Stock Operations), Shipping and Settlement
- Performed Scenarios: Sales order processed and settlement, Transfer Orders (Between WH 2 WH, L2L), Export Order, Placement (Order Type: Item requirements), Upliftment or Return Order (Customer Return Order to Driver), Stock counting.
- Create a Sales order in CE (This order will move from CE to F&O via Dual Write)
- Identify Sales order in F&O and Performed Load process (1. Planning, 2. Execution and 3. Settlement)
- Load Planning: Load planning workbench or Route builder and release to WH.
- Load Execution is customized,
- Create load & Release to WH, create work and wave is posted, Complete work &Material confirmation,
- Ship the load (Outbound confirmation/ Dispatch) and print relevant documents automatically once you ship the load, Such as Trip sheet, Load manifest, Delivery note.
- Load Settlement is customized,
- Validate not settle load, Delivery execution, Check in quantity details (Pack size & item number)

## Project - 2 - IT Industry (24 months)

### Roles and Responsibilities:

- Established strong Customer relationships and managed expectations.
- Developed comprehensive strategies, plans and Delivery excellence for applications and services.
- Collaborating with stakeholders to define scope, objectives, Contract compliance, SOW, KPIs, SLAs, estimation & timelines.
- Created and maintain project Roadmap that aligns to the Overall delivery program and associated technologies roadmap.
- Encouraging continuous improvement and ensuring a source of steady revenue with innovative & Value adds Proposals.

- Focus on the value added to think beyond regular project delivery that results into Acceleration, Architecture Alignment, Cost Reduction, Process Standardization, Solution for Business Problem, Reduction of Technical Debt, Improved Quality
- Identified risks and work with stakeholders to implement effective mitigation strategies, conduct frequently audits.
- Communicated the status to leadership/customer on Weekly/Monthly/Quarterly Reports
- Participate in implementations throughout all project stages including analysis, design, development, test, and support.
- Working closely with development teams, product managers, and other stakeholders to understand requirements and identify potential areas of improvement.
- Collaborate with cross-functional teams to address and resolve issues identified during the testing process.
- Oversee the execution & validate the functionality, performance, and reliability products.
- Configure & customized below listed modules for Logistics and Warehouse process according to customer needs.
- Product information, Sales & Marketing, Inventory, System administration, Transport management, Warehouse
- Perform WH processes Mapping (In/Out bound, Stock Operations), Shipping.

## Project - 3 - IT Industry (16 months)

### Roles and Responsibilities:

- Manage and lead the QA team in the planning, execution, reporting, and providing guidance.
- Validating of Machine learning Model and firmware
- Designing, developing, and researching Machine Learning test systems, models, and schemes
- Identifying differences in data distribution that could affect model performance in real-world situations.
- Analyzing the use cases of ML algorithms and ranking them by their success probability
- Enriching existing ML test frameworks and libraries
- Coordinate with Data Scientists and Product Owner to frame a problem within the business context
- Coordinate with dev team to ensure accurate integration of machine learning models into platforms

## Project - 4 - IT Industry (8 months)

### Roles and Responsibilities:

- Ensuring the delivery of new services from projects is to the appropriate level of quality, on time
- Ensuring processes are being triggered as intended and addressing inline processing bot prompts
- Handling process exceptions and reporting bugs to the Automation Architect
- Planning project constraints, communicating any identified project risks and issues to the delivery manager

## Project - 5 - IT Industry (24 months)

### Roles and Responsibilities:

- Coordinated with the client team to finalize a design and confirm requirements
- Identify risks on a timely manner and ensure proper escalation to client management, with mitigation actions
- Prepared an estimate for all modules on CRM, provided continued maintenance and development of bug fixes
- Ensuring testing Quality gates are met as per defined entry and exit criteria

## Project - 6 - IT Industry (84 months)

**Roles and Responsibilities:**

- Managed Multiple Test releases from initiation to Closure.
- Defining Test plan, Test estimations, Resources planning/Mobilization, & Closure Report
- Involved in testing Device integrations and order management for the virtual cards manufacturing.
- Have knowledge on Regression Suite Automation Tool
- Migrated the application from AX2009 to AX2012
- Providing walkthrough to Client on test deliverables - Test Plan, TCERs & Closure Report
- Provided the quality guidelines and best practices during the test preparation (TCERs and Test scripts) and improved the application confidence in team members.
- Understand the issues during test execution phases of Shakedown/PAT/IPAT/I&IT and collaborated with the SA's, Build and TA & Infra teams to unblock the issues
- Providing the Status Reporting (Daily/Weekly status report) to onshore & offshore leadership
- Maintaining Risk and Issue register for on-going release and escalating to stakeholder's
- Ensuring testing Quality gates are met as per defined entry and exit criteria

## Project - 7 - IT Industry (58 months)

**Roles and Responsibilities:**

- Monitor project's progress
- Identify risks on a timely manner and ensure proper escalation to client management with mitigation actions
- Evaluate issues significance and impact and ensure their resolution
- Highlight strategic decisions made by client management & Facilitate the communication with involved stakeholders