

**TEK012106 (RPA Development - 7 + Year)** BTech

## Highlights

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- As a Lead Automation Engineer at MozalQ, I managed various projects utilizing automation tools such as IQ Bot, AARI, and Forms.
- I am proficient in AA2011, A360, UI Path, Open RPA, and MS Form, having completed over 50 projects on Automation Anywhere while overseeing around 10 threads.
- Specializing in Mortgage, Insurance, and IT Services, I possess expertise in desktop and web applications, API integration, and tools like Power BI, MongoDB, and ServiceNow.
- I am recognized for my work with US and Indian clients and excel in project planning, solution design, team management, client query resolution, and cost-effective code development.
- With skills in Agile and Scrum methodologies, I consistently deliver impactful project support and superior ROI.
- In addition to my technical skills, I have cultivated a strong ability to foster cross-functional collaboration among diverse teams.

## Skills

### Primary Skills

- Automation Anywhere - IQ BOT
- Bot Development and Management

### Secondary Skills

- C#

### Other Skills

- Power BI Tableau
- RPA
- DB2
- Automation Anywhere
- Power Desktop Automation
- UI Path
- Python
- Software Development
- SQL Server
- Javascript
- ASP.NET MVC
- jQuery
- Tableau
- IQ Bot
- Technical Solution Architect
- Solution Architecture
- Cognos Developer
- Automation Engineer
- C#
- Power Automate
- Meta Bots
- HTML
- Windows Automation

## Projects

### Project 1 - IT Industry (36 months)

**Role: Lead Automation Engineer**

#### Responsibilities

- RPA lead and solution design for all RPA process. I would handle a team of 12-15 people. Project **timeline and milestone sprint handled** by me for multiple projects. Project integration & migration in different tools & same tool versioning experience.
- Working as a developer also for creating **python** script, master task, complex task. Implement **document automation and AARI copilot** also for some processes and client. Also trained mortgage (1003, Purchase.. ) and other language documents using **Standard form training** model and other AI model.
- Handle complete RPA project life cycle and coordinate with all teams (BA, QC) also handle support team and help them for **RCA and its solutions**.
- Work starts from project POC to successful delivery. Project planning, team work efforts & milestone creation. Team work assignment & **daily status in scrum call** with team and management is also one of the areas where i add my skill set.
- Work directly with BA and clients for projects and creating required documents as time effort, SDD, soft launch, support team doc.
- My role is to manage team and share project status on a weekly basis and escalate risk if generated. **Module integration and other team code review**. Client and internal stack holder queries werealso resolved by me, related to solution design, structure, project delivery.
- Work with ANM, TLS, Gooi, HarborOne clients of mortgage and we create solutions with the help of technologies such as python, Azure API services, IQ Bot, A360, Openbots, Power Automate, SQL, Power BI, Mango DB.

### Project 2 - IT Industry (20 months)

**Role: Lead Automation Engineer**

#### Responsibilities

- Analyzed processes to create PDD, SDD, kickstart, effort, and reporting documents, ensuring comprehensive project documentation. Collaborated with senior managers to create time estimations and project plans, fostering efficient resource utilization. Handled processes in mortgage, insurance, and IT services domains, showcasing diverse domain expertise. Facilitated approvals from the client, ensuring compliance and buy-in at every stage of the project. Oversaw team efforts, conducting reviews and testing of RPA tasks, ensuring quality deliverables.
- Managed team allocation, work assignments, and arranged necessary resources such as sample documents, environment setup, and access requirements. Represented project solutions to Operations Team and stakeholders, facilitating seamless communication and alignment.
- Developed weekly and monthly project plans and progress reports for clients and managers, ensuring transparency and accountability. Identified and provided solutions for RPA processes to Business Analysts and managers, contributing to process optimization.
- Supported UiPath, A2019, A360, and IQ Bot teams in understanding and Proof of Concept efforts for process initiation. Evaluated the feasibility of migrating processes to other tools and provided valuable feedback to clients and internal managers, enhancing process efficiency

### Project 3 - IT Industry (26 months)

**Role: Software Engineer**

## Responsibilities

- As an RPA Developer at Exl Service, I work on the client side using the Automation Anywhere tool to manage an independent U.S.-based process.
- My responsibilities include creating SDD and PDD documents, completing the process development, conducting UAT with the SME, and deploying to the production server.
- I also train the SME for future operations, implement additional changes, and resolve issues for team members. I have successfully completed 5 processes and 20 threads independently, all passing UAT.
- Additionally, I support team members in logic creation and process solution design.
- **Trained multiple SMEs for supporting in production processes** and also trained them enhance their careers as RPA Support Developers.
- I received the **"Extra Miller Award" from British Gas client, a client of EXL Services**, for my efforts and dedication.
- We utilize Automation Anywhere and macro scripts for SAP applications, in addition to automating mainframe applications for an insurance organization.
- Our processes also incorporate Excel, PDF, email automation, and Python scripting.

## Project 4 - IT Industry (12 months)

### Role: Software Engineer

#### Responsibilities

- Working under IT Consultant, test applications created by other vendor of MCG.
- Work on created SRS documents, Create DB Structure then objects and start process of adding new modules.
- working on MVC5 with Entity Framework and SQL Server 2012 & maintaining website created in MCG.

## Project 5 - IT Industry (12 months)

### Role: Software Engineer

#### Responsibilities

- 4 Projects successfully Complete within organization.
- Working on MVC5 with entity-frame work/linq Oracle 11g client Honda Motors & Scooters Demo project for Client using html , CSS & Create DB structure for approval.
- Create all DB Objects & Module Estimate Plane & done in given timestamp.
- Complete Development with design & DB.

## Project 6 - IT Industry (9 months)

### Role: Software Engineer

#### Responsibilities

- I was associated with Tata Consultancy Services as Developer & Support Analyst Proficient with all aspects of Website development Life Cycle & principles
- Right from Requirement analysis, Design, Systems Development, Database Development, Application Development, Debugging, Testing, and Creating Reports.
- My technological forte is SQL developer for Db2 database, Java-scripting and Data Migration.

- My current role is Customer interaction on TMS, Analyse Issues and Create Reports on Crystal Report..
- I am working as software Developer last more than 2 years & working on so many languages as c , .net, JavaScript, JQuery, Ajax, Sql Server, Db2, Crystal Report .

## Awards

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ADVANCED AUTOMATION ANYWHERE PROFESSIONAL  
Basic Python Certified from Simply learn

3. 100 hours training on SQL SERVER by HCL Technologies
4. 100 hours training on Dot Net by HCL Technologies

1.

2.