

TEK010069 (Dynamics AX functional - 15 + Year) Post Graduation Diploma

Highlights

- +15 years of experience in the complete accounting cycle.
- +10 years of working experience in Microsoft Dynamics AX on Finance, Trade & Logistics, +5 Years in Dynamics 365 for Operations in Finance.
- Microsoft Certified in Finance and Trade & Logistics in AX 2012 and in Dynamics 365 for Operations.
- An effective communicator with good analytical, problem solving & organizational abilities.
- Passionate in team building.
- Adept in analyzing information system needs, evaluating end-user requirements, custom designing solutions, and troubleshooting any problems in the process.
- Strong Requirement Gathering Ability and good documentation skills
- Good Pre-sale capabilities.
- A skilled communicator with strong interpersonal skills and an inherent focus on team and relationship building.
- Adaptable and focused demonstrating aptitude to handle multiple functions in a high-pressure environment.

Skills

Primary Skills

- D365

Secondary Skills

- MS Dynamics AX 2012 (R2 & R3)

Projects

Project - 1 - IT Industry (66 months)

Roles & Responsibilities:

- Mentored Functional team members and new joiners on the product and queries.
- Conducting and Interviewing candidates for the functional role.
- Product and Process Training to team members on project needs.
- Helped in developing a new vertical in D365 for operation by giving innovative ideas to the developer and implementing new design.
- Be a point of contact for all proactive technical engagements on D365 product.
- Providing functional consultation to developers for end to end deploying, planning architectural guidance and best practices laid by Microsoft for D365.
- Responsible for efficiently managing the entire solution.
- Organize meetings to share knowledge with team members and daily status report and ensure to develop efficient customer solutions.
- Creating documents like FRD, FDD, SDD and make sure that technical team is moving in the right direction.
- Going out of the way and taking up some extra work related to pre-Sales as assigned by the Manager.

Project - 2 - IT Industry (16 months)

Roles & Responsibilities:

- Responsible to understand the business requirement.
- Analyze current business model and finalize the Functional Requirements document.
- Interaction with client for update and provide CRP to client's relevant Department.
- Analyze Fit Gaps from requirement gathering sessions.
- Preparation of Functional Design document.
- Experience in the planning, coordination, configuration, development and execution of application testing activities to ensure business and functional requirements are met.
- Provided training and support for AX issues, raised by local users across the region.
- Developed and presented high level reporting models to department heads.
- Built and executed reporting processes using chain management of processes.
- Interaction with other modules consultants.
- Creation of process documents.
- Providing UAT to Client users and relevant team and internal team. Verifying and uploading the data into the System.
- Coordinating and cooperating with the project Manager in all aspects of the project.
- Creation of process documents & further processes.

Project - 3 - IT Industry (15 months)

Roles & Responsibilities:

- Visited Microsoft Campus Fargo Office, USA for Microsoft Dynamics Product Training
- Working with Microsoft partner/clients on their functional issues on Microsoft Dynamics AX 2012 & D365 as Senior Functional Specialist of Microsoft Fargo team.
- Support function-Working as a functional expert in North American region AX partners/clients.
- Knowledge of AX / Axapta functionality – Primarily on Finance, Supply Chain module.
- Developed business requirement documents & functional specification documents, process flow diagrams; Use case diagrams, analyze current state and future state of the system, gap analysis documents, Bug documents, Test documents and rolled out to Microsoft development team.
- Coordinating with Project managers, Technical Team, in rolling out features and functionalities according to client requirements.
- Working on Microsoft Ticketing Tools, MS VKB, LCS, BUNG, BUG databases, Document standards & practices.
- Partner/ clients opens cases at various severity levels, troubleshooting functional issues and delivering solution to clients.
- Daily Microsoft Online trainings, meetings, case bashing sessions

Project - 4 - IT Industry (14 months)

Roles & Responsibilities:

- Primarily responsible for Handling tickets/tasks and application support to the end-users.
- When an issue comes to diagnose, analyze and solve it.
- Also responsible for enhancements.
- Writing functional specifications and interacting with "Developers" to develop any user exits.
- Training the end users and preparing end user training material.
- Interacting with other modules consultants.
- Creation of process documents & Its Updation.

Project - 5 - IT Industry (26 months)

Roles & Responsibilities:

- Working as end user in Dynamics AX.
- Create and posting Purchase orders.
- Maintaining vendor details.
- Posting payment to vendors.
- Checking inventory.

Awards

- Completed MB300 & MB330 supply chain certification.
- Completed Microsoft Dynamics AX 2012 Trade and Logistics Training.
- Completed INDUSTRIAL ACCOUNTANT course from ICA.