


TEK010032 (Dynamics AX functional - 8 + Year) Bachelor of Engineering

Highlights

- Overall 8+ years of experience as a SCM functional Consultant in Microsoft Dynamics 365 & STAGE ERP.
- Involved in conducting workshops, gather requirements, document the processes, map the processes to ERP, conduct fit-gap analysis, prepare design document for gaps and integrations, perform DM and support go-live.
- Handle support tickets and provide solutions to the tickets raised by customer, Preparing solution documents and provide root cause analysis for each ticket and Users role level troubleshooting when it comes to Product related issues, Preparing FDD/Change requirement document for the new business requirements.
- Testing the product for Client scenarios in line with product standards, prepare the test scripts for the new features/bug fixes release and executing the test script through RSAT tool.
- Possess good hands-on experience in procure to pay process, order to cash process and manage inbound and outbound operations.
- Have experience in Managing Advance Warehouse Inbound and Outbound operations.
- Maintain good relations with customer by providing quality service. Maximize customer satisfaction level with on time delivery and monitoring customer complaints.
- Team Player, Versatile and eager to learn new concepts.

Skills

Primary Skills

- D365

Secondary Skills

- MS Dynamics AX 2012 (R2 & R3)

Other Skills

ERP Systems:

STAGE ERP ->

Supply Chain Management, Production Planning and Manufacturing

D365 F&O ->

Supply Chain Management - Procure to pay process, order to cash process, Advanced warehouse management (inbound to outbound process)

Projects

Project - 1 - IT Industry (32 months)

Responsibilities:

- Handle support tickets and provide solutions to issues raised by clients.
- Taking ownership of customer reported issues and resolve it within the agreed timeline.

- Providing the UAT training and getting the sign offs.
- Prepared FDD/Change requirement document for the new requirements.
- Configuring the system to meet the customer's business requirements
- System integration Testing (SIT) and UAT of the new functionalities before releasing to LIVE system
- Preparation of user manuals for the new or changed functionalities.
- Monitoring Integrations Batch Jobs daily and analyze the reason for failure if any occurred.

Project - 2 - IT Industry (32 months)

Responsibilities:

- Implementing the SCM processes – Create and managing item requirements for the Intercompany transactions, define items and services and advance warehouse management process.
- Gathering business requirements and preparing AS-IS and TO-BE processes in the respective modules
- Performing fit gap analysis and prepare FDD for the process.
- Configure system as per requirements including product master creation, warehouse setup for advance warehouse management, trade agreement template creation and import for Intercompany Transactions.
- Designing integration requirements between D365 and external applications that includes Sales force, PeopleSoft and CDS System.
- Preparing test scripts and delivering training to SMEs
- Preparation of Data management activities and configuring the system
- Co-coordinating with multiple stakeholders and internal development, conducting system integration testing and configuring the system
- Configuring the system, preparing functional test scripts and training manuals, conducting user training.
- Managing go-live supports thereby ensuring system's stabilization

Project - 3 - IT Industry (8 months)

Responsibilities:

- Analyzing client requirements on Leave and Attendance Management System.
- Analyzing fit gaps and preparing Functional Design Documents for Leave and Attendance management processes
- Gather requirements for Change Requests (CR) and provide estimations to the clients
- Coordinate with Development and QA teams in implementing the fix
- Perform User Acceptance Testing (UAT) and post-production validations

Project - 4 - IT Industry (59 months)

Responsibilities:

- Understanding the functional requirements and preparation of the gap fit document for Product information management, Procurement & Sourcing, Sales & Marketing, Inventory & Warehouse management.
- Preparation of the functional design documents for customizations.
- Collecting master data and configure the processes in STAGE ERP as per the customer business flow.
- Providing training and supporting customer in UAT.
- Involving in business analysis, requirement gathering, design, documentation and configuration.
- Perform SIT, UAT and conduct trainings to the SMEs
- Post-production support and continued support for handling user incidents and Change requests

Project - 5 - IT Industry (59 months)

Responsibilities:

- Understanding the functional requirements and preparation of the gap fit document for Product information management, Procurement & Sourcing, Sales & Marketing, Inventory management.
- Prepared FDD/Change requirement document as per customer's requirement and getting customizations done as per business requirements.
- Configuring the system to meet the customer's business requirements.
- Providing the UAT training and getting the sign offs.
- Designing Master data templates and reconciliations for data migration.
- Live Implementation and Support.

Project - 6 - IT Industry (59 months)

Responsibilities:

- Worked in SCM – Material requisition, procurement process, Inventory management and sales
- Gather requirements and prepare FRDs, perform fit gap analysis and create FDDs for automation processes.
- Performing system integration testing (SIT), prepare user manuals, conduct UAT.
- Handle support tickets and provide solutions to issues raised by clients

Awards

- MB 920 Microsoft Dynamics 365 Fundamentals (ERP)
- MB 300 Microsoft Dynamics 365: Core Finance and Operations
- MB 330 Microsoft Dynamics 365 Supply Chain Management Functional Consultant
- PL 900 Microsoft Power Platform Fundamentals